



Waterford Ambulance Service Standard Operating Guideline

Effective	December 31, 2017			
Scope:	All WAS Staff			
From:	Steven D Garvin, President WAS			
Subject:	Responding to EMS Calls in POV's, Town Vehicles and Apparatus			
SOG:	Operational	2017	001	0
	Type	Year	Number	Revision

Purpose

To establish requirements for Waterford Ambulance Service (WAS) personnel who respond to the scene of an emergency medical services (EMS) call to; make up, supplement, or replace a crew using a privately-owned vehicles (POV) or a town vehicle such as a fire department service/utility vehicle or other apparatus.

Requirements

WAS personnel shall only respond to EMS calls within established dispatch protocols and within the Incident Management System (IMS).

Instructions

Normal response Guides

- 1) When a EMS call is initiated, and an ambulance responds to the call, the crew shall clearly state upon dispatch the status of the crew, i.e. full crew, driver only, etc. and if the station needs coverage.
- 2) EMT's who intend to meet the ambulance on scene or at the fire house shall call in to dispatch and make their intentions known, so dispatch can make notifications over the radio. This will give the ambulance crew the chance to tell the EMT(s) to either respond or not and ensure that all responders in the town know the status of the incident.



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- 3) EMT's who respond to EMS incidents to either; make up a crew or provide EMS assistance in a POV, town vehicle and apparatus shall:
 - a. Follow the Priority System, (e.g. Pri-1 or Pri-2).
 - b. Ensure they notify dispatch over the radio.

- 4) Non-EMT's who respond to EMS incidents for; rescue, lifting assistance, or for some other purpose shall also perform the following:
 - a. Follow the Priority System, (e.g. Pri-1 or Pri-2).
 - b. Ensure they notify dispatch over the radio.

Special Circumstances

- 1) When responding to Millstone Power Station, if the ambulance does not have a crew, it shall wait on the access road. EMT's responding to make up a crew shall park POV's, town service/utility vehicles or apparatus at the Millstone Training Facility. POV's, town service/utility vehicles or apparatus shall not proceed down the road and enter the facility unless specifically told by dispatch to do so.

- 2) For Priority One calls, if the ambulance does not have a full crew, the driver shall immediately respond in the ambulance to the scene and notify dispatch of the crew status.
 - a. Exception: When the ambulance signs on, and another EMT informs dispatch or the ambulance via radio or phone that he/she is headed to the fire house and will be there in less than 1 min. the ambulance can wait on the ramp.

Steven D. Garvin

President - Waterford Ambulance Service